

East Sussex LINK Issues List Public Version 10 July 2010

Key - 1 = Not within our remit 2 = Signposting 3 = A live issue - maybe able to address 4 = Require further information					
Ref No.	Date Raised	Issue	Update:	Level:	
IR01	Feb-08	<p>Cross Border Working - IR35 - Patient Pathways/Discharge at Princess Royal by patients who are awaiting transfer to Royal Sussex Cardiac for treatment IR36 - Lack of maternity facilities at Pembury IR40 - Improve residential/respite facilities with district - Seaford in particular IR43 - Not all counties offer online facilities to book appointments through Choose & Book IR44 - Not consistent practices for translators, some use multi-lingual staff, as opposed to dedicated translators IR45 - Inconsistency in booking appointments IR46 - Heart attack cases where there is a move to replace thrombolysis with PCI, time critical</p>	Maintain contact with Regional LINKs. Collated issues to remain on list until capacity to reassess.	3	No further updates or capacity

IR02	Mar-08	<p><u>Mental Health</u> - Social isolation of the elderly & effect it has on their mental health. IR03 - Effects of mental health of those living in B&B IR39 - Difficult to get admission for detox from alcohol/drugs and follow on treatment. IR62 Visual and Hearing Resources - Issues regarding eyesight and hearing correction for people using mental health services. IR64 Visual and Hearing Resources - Concerns around Hearing and optical resources for people with mental health issues</p>	<p>Summary: Completed Y2 Meetings in Public. Meeting planned with LINK lead and Chair to decide how to take forward key issues identified at meetings. LINK Chairs collaboration meeting July 12th will look at pan Sussex issues. • Access to Psychological Therapies – both for people living in the community and the prison population. Liaising with other LINKs re recent death at Millview in Hove. Proposals submitted for joint working.</p>	<p>Meeting 14th July to agree key issues the LINK can take forward. Chair, LINK Member & Host Team. Added to work programme to take forward issues.</p> <p>3</p>
IR05		<p><u>IR05 & IR19 - Prisoners detained with mental health issues (and /or Learning Disabilities)</u></p>	<p>Meeting 4th March HMP Lewes with Equalities Team and Health in-reach workers to look at future ways of working. Currently gathering information about experiences of people with Learning Disabilities and exploring possibility of forming a liaison group. Update: LINK participant supported to attend Learning Disability Partnership Board 6th July 2010 where Prisoner Health was discussed for those with a learning disability.</p>	<p>Possible research project looking into health inequalities within local prison population. Proposal to be added to LINK work programme for Sept agenda.</p> <p>4</p>

IR09	May-08	<p><u>Out of Hours Provision IR68 Urgent Care Action Plan - implementing without patient and public engagement considerations</u></p>	<p>Lead Core Group member June Jarrett taking forward issues and views around all out of hours provision. Continue to gather comments. Issue Referred re Urgent Care Dec 09.</p>	3	<p>Host team gathering issues and comments. IR 68 Response received 7th April 2010. Awaiting further feedback on how the PCT monitor Out of Hours Contract.</p>
IR24	Aug-08	<p><u>Residential Homes -</u> Care home standards in the independent sector IR49 - Residential clients /service users have their views/needs assessed at intervals IR52 - Concern about no system in place.</p>	<p>Wider participants are looking at developing questionnaire around users views and experiences on first moving in to a residential home. Joint work in progress with ESSA, ASC and LINK. Regular updates are considered at monthly Priorities meetings.</p>	4	<p>Meeting 19th February 2010 with Participant & ASC to take forward Questionnaire. LINK support has been requested if people would like a follow on meeting.</p>
IR26	Sep-08	<p><u>Mixed Bays @ EDGH,</u> current status and protocols in place</p>	<p>Current issue. SHA are publishing targets in 2/3 months time, look at targets, follow up requests to visit hospitals to observe compliance. The trust are confident that key targets have been achieved in delivering same sex accommodation.</p>	3	<p>Request to ESHT has been made to validate compliance.</p>

IR37	Jan-09	Dental Provision No dental provision for people without a permanent postcode	It has been requested this remains a live issue and be taken up with the Oral Health Advisory Group when they meet in June.	3	Follow up with FFT for outcome and include IR38, IR60
IR50	Feb-09	Hospital Discharge	Host Team Gathering further information and collating comments gathered.	4	Present update to August meeting
IR61	Jun-09	GP Appointments Inconsistencies with appointment booking scheme in own practice (pre book system) but asked how many other surgeries have similar problems?	Letter to PCT to gain further information March 2010	4	Continue to gather information. Jul 10
IR65	Sep-09	Delay in Breast Screening Programme - Mammogram appointments fall behind recommended time scales.	Sept 09 20 day letter requesting update on the delay and to ask specific questions. Oct 09 - Holding letter received. 13th October 2009 - further Information to be requested. Dec 09 awaiting reply. April 2010. Following high profile media coverage of this issue a report from the LINK is now available and a further meeting will be arranged to monitor back log is cleared, Interim update requested Jul 10	4	Interim update received 20th July. LINK to asses update and confirm any if any further action is required.

IR71	Jan-10	<u>How people who find themselves without a home, can safely and effectively obtain healthcare</u>	20 Day Letter requesting what the policy is within the PCT to provide healthcare to people without a home. This issue remains open for the LINK to request further information.	4	LINK Host team liaise with PCT to facilitate meeting with LINK members to take forward concerns. Host team requesting further information on GP lists.
IR70	Apr-10	<u>Quality of inco pads provided by Continenence Service</u>	Confidential Issue. Host team to liaise with providers of contract re quality issues.	4	Contact identified. Host team to pass on concerns.
IR72	Jun-10	<u>Warfarin Testing Machines Funding.</u> To explore where funding responsibilities are within PCT/ASC and process for agreeing funding or not. How does this compare to other equipment.	Individual experience received has been sign posted to ASC and PCT. LINK to explore wider funding issues and how many people does this affect.	4	
IR73	Jul-10	<u>Quality of Care provided by Independent Domiciliary Care Providers and who monitors concerns logged.</u>	Gathering information and local experiences	3	
IR74	Jun-10	<u>Lack of Consulting Rooms available for workers to see clients in the community. (Where services are Commissioned from the Voluntary Sector. i.e. Alcohol Counselling</u>	Issue regarding clients having to wait to see key workers once referred, as no dedicated rooms available in GP Surgeries for clients to be seen. Also similar concerns voiced by mental health workers in Wealden & Rural Rother.	4	
Y Drive Issues & Views/Issues logging/issues					

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